

Report of the Shipley Area Co-ordinator to the meeting of Bradford East Area Committee to be held on 24 February 2022

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Subject:

Street Cleansing Service in the Bradford East Area

Summary statement:

This report recommends minor operational changes to the Street Cleansing Service in the Bradford East Area Constituency and shows trends of the numbers of fly tipping and cleansing cases reported to the council.

EQUALITY & DIVERSITY:

No specific equality and diversity issues. Decisions will need to be made in line with Equal Rights legislation. This will require Area Committees to assess the potential equality impact of any decisions they make.

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Portfolio:
Neighbourhoods and Community Safety

Overview & Scrutiny Area:
Corporate

1. SUMMARY

- 1.1 This report recommends minor operational changes to the Street Cleansing Service in the Bradford East Area Constituency and shows trends of the numbers of fly tipping and street cleansing cases reported to the council.

2. BACKGROUND

- 2.1 Presently the Area has 7 ward based clean teams that work in individual work. After cleaning the Area's Gateway routes, the work is largely directed by the Driver coordinator and also the number of service requests that come through the contact centre on a daily basis. This model is based in principle that the drivers will know their areas and able to plan their own work load and have an ownership of their own network.
- 2.2 The model is, however, a reactive service dictated to a great extent by the reports that come in. After discussions with the Area Coordinator, the Cleansing and Parks Manager and Senior Technical Officer it is proposed to move the ward teams on to a prescribed daily pattern of work allowing gateways to be cleaned first thing in the morning and then a clear pattern of work on a daily basis.
- 2.3 With prescriptive working, there is greater transparency around what is expected of staff and this increased understanding by staff and Managers and has the following advantages:
- A prescribed day of working would also allow programmed days of action for residents to move cars to allow more effective litter clearance, mechanical sweeping and gully cleaning
 - In addition to ensure that they are not in an area so as to disrupt other departments' operations e.g. allow closer working relationships with Wardens and to target environmental enforcement issues.
 - More effective mechanism to performance manage teams in terms of all work undertaken
 - More efficient use of resources targeting areas of need, eliminating down time in terms of reacting to complaints travelling from one end of a ward to another
- 2.4 It would also give the public a clear understanding as to how often and when their area or street would be cleaned. In the future it is the intention that if a complaint was received by the contact centre the operator would be able to inform the public of their next scheduled clean, rather than generate a complaint or service request for the team to react to unless it was an emergency. This will hopefully reduce complaints in the long term and eliminate the need for paper generated complaints.

An example of maps for Bolton and Undercliffe are shown in Appendix 1. If the new methodology is approved maps will be produced for all wards and made available as soon as possible.

3. OTHER CONSIDERATIONS

- 3.1 Service requests

For information the numbers of street cleansing and fly tip cases that have been reported to the contact centre by numbers and type of request / complaint are shown in Appendix 2.

The number of reported fly tips within Bradford East has continued to rise year on year and this is reflected across both the district and nationally. The latest national data released by DEFRA showed a 16% increase across England; further information can be found here <https://www.gov.uk/government/statistics/fly-tipping-in-england>

All wards within Bradford East have seen some increase in reports, though the extent of the increase varies significantly. Neighbourhood Services deliver both pro-active and reactive work in tackling this issue and a recent report to the annual Scrutiny Committee on 11th January 2022 outlined the various strands of environmental enforcement and educational work being undertaken.

- 3.2 The establishment of the Environmental Task Force will help deliver additional targeted work to combat fly-tipping from both residents and businesses.
- 3.3 The number of complaints about Street Cleansing has risen in five of the six wards with only Idle & Thackley experiencing a small decrease.

In considering the number of service requests the data shows that four of the six wards receive less than one per day.

3.4 Kickstart Scheme

The Kickstart Scheme is a government led programme to fund and provide a new job for a minimum of 6 months for 16 to 24 year olds who are on Universal Credit who are at risk of long term unemployment. In Street Cleansing? participants have been working with clean teams from September and finish their placement in April.

The aim is to help young people build up their skills and experience levels, and a stepping stone into further employment or either with the council or with an external company. This links in with the Councils Plan "Better Skills, more good jobs and a growing economy" for the District.

3.5 The Great Bradford Spring Clean 2022

This year the great Bradford Spring Clean will run from 11th to the 25th March. Ward officers and Assistant Ward Officers will be promoting and assisting community litter picks throughout the Constituency providing equipment and tools to support local groups clearing grot spots

4. FINANCIAL & RESOURCE APPRAISAL

- 4.1 Resources are allocated from base budget by levels of litter, numbers of service requests and experience of the cleansing and parks manager and other officers within the service.

5. RISK MANAGEMENT AND GOVERNANCE ISSUES

- 5.1 None specific.

6. LEGAL APPRAISAL

- 6.1 None

7. OTHER IMPLICATIONS

7.1 SUSTAINABILITY IMPLICATIONS

7.1.1 Local teams have the potential to create more sustainable solutions to local issues.

7.2 GREENHOUSE GAS EMISSIONS IMPACTS

7.2.1 No specific issues

7.3 COMMUNITY SAFETY IMPLICATIONS

7.3.1 No specific issues

7.4 HUMAN RIGHTS ACT

7.4.1 There are no Human Rights Act implications arising from this report.

7.5 TRADE UNION

7.5.1 Trade unions are regularly consulted at levels 1, 2 and 3 with regards to Street Cleansing operations and staffing issues.

7.6 WARD IMPLICATIONS

7.6.1 The information in this report is relevant to all Wards in Bradford East

7.7 AREA COMMITTEE ACTION PLAN IMPLICATIONS

7.7.1 The proposed new working fits in with Locality Planning

7.8 IMPLICATIONS FOR CHILDREN AND YOUNG PEOPLE

7.8.1 None specific

7.9 ISSUES ARISING FROM PRIVACY IMPACT ASSESMENT

7.9.1 None

8. NOT FOR PUBLICATION DOCUMENTS

8.1 There are no not for publication documents.

9. OPTIONS

9.1 Option 1

New Prescribed working pattern as detailed in 2.2 to 2.4

9.2 Option 2

No change to the current model.

10. RECOMMENDATIONS

- 10.1 That members select option 1 as the preferred cleansing delivery model. and that officers to work up detailed maps and work patterns in each ward.
- 10.2 Officers draft work patterns similar to the example in Appendix 1 for all Wards in Bradford East.

11. APPENDICES

- 11.1 Appendix 1 – Example of proposed Bolton and Undercliffe Ward cleaning frequencies.
- 11.2 Appendix 2 – Bradford East Street Cleansing and Fly Tipping Cases reported to the contact centre.

12. BACKGROUND DOCUMENTS

- 12.1 Street Cleansing – Document AE Bradford East Area Committee 21st March 2019.

Appendix 1

Each Ward will have
1 x Overview Map
1 x Gateway Map
5 x Weekly Work Map (Mon, Tue, Wed, Thu, Fri)

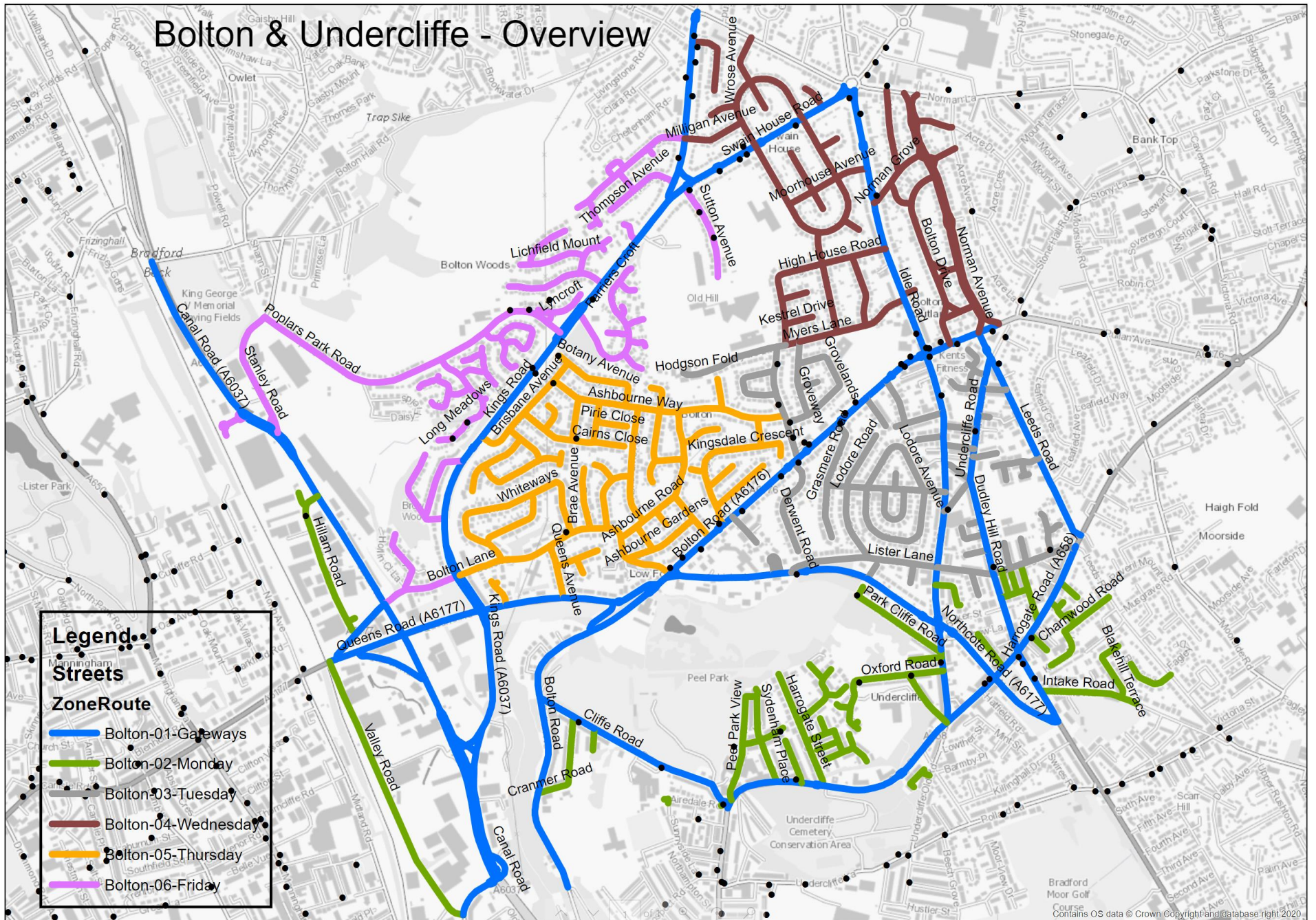
When routed the breakdown of each ward can be presented as in this example for Bolton & Undercliffe:

Frequency	Km's	% of Ward
Weekly	35.4	66%
Daily	18.6	34%
Total	54.0	100%

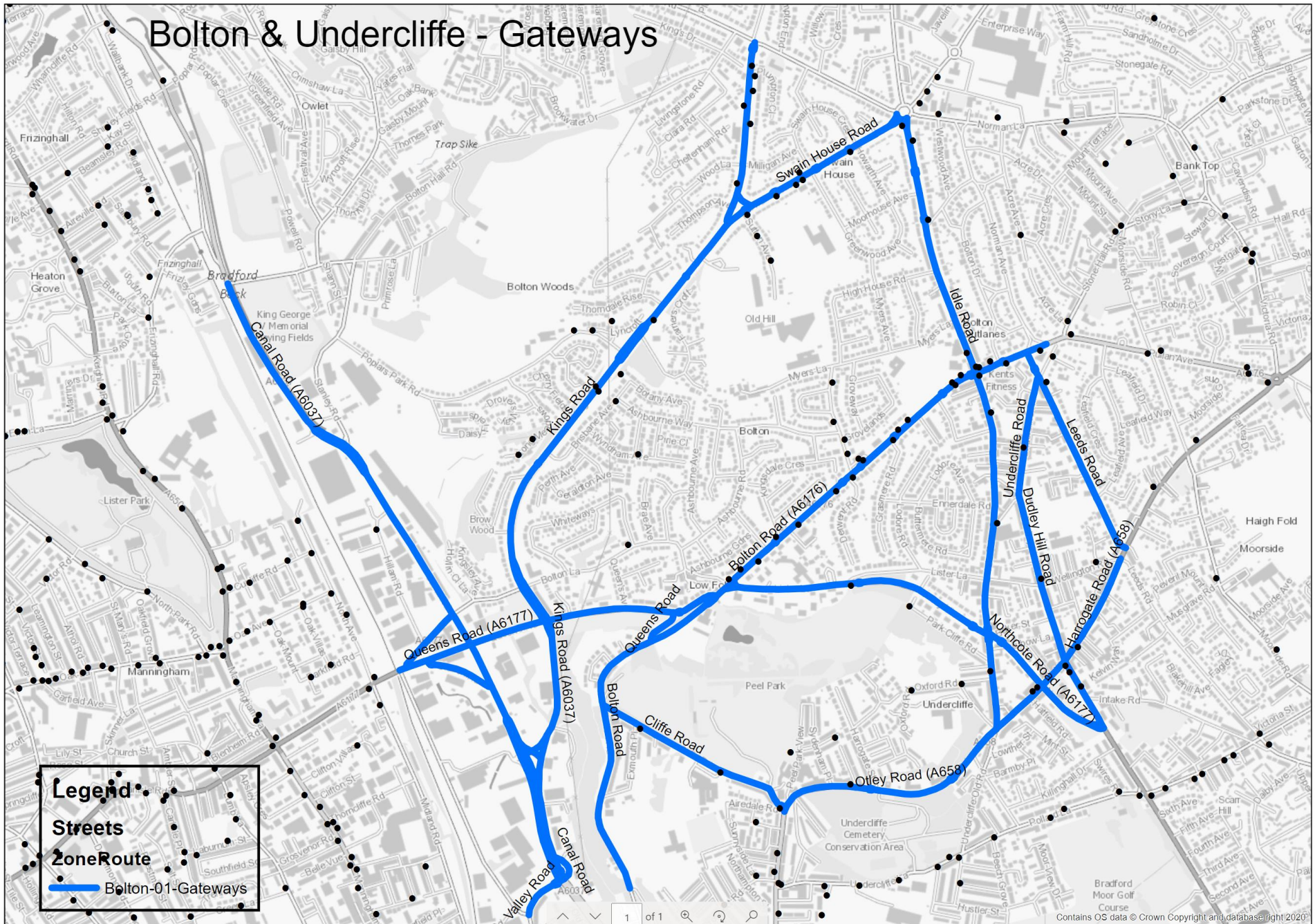
Using Prescriptive routes allows the service to allocate work in to manageable balanced chunks for each day's work:

Weekly Work	Km's
Monday	6.6
Tuesday	7.1
Wednesday	7.1
Thursday	7.8
Friday	6.8

Bolton & Undercliffe - Overview



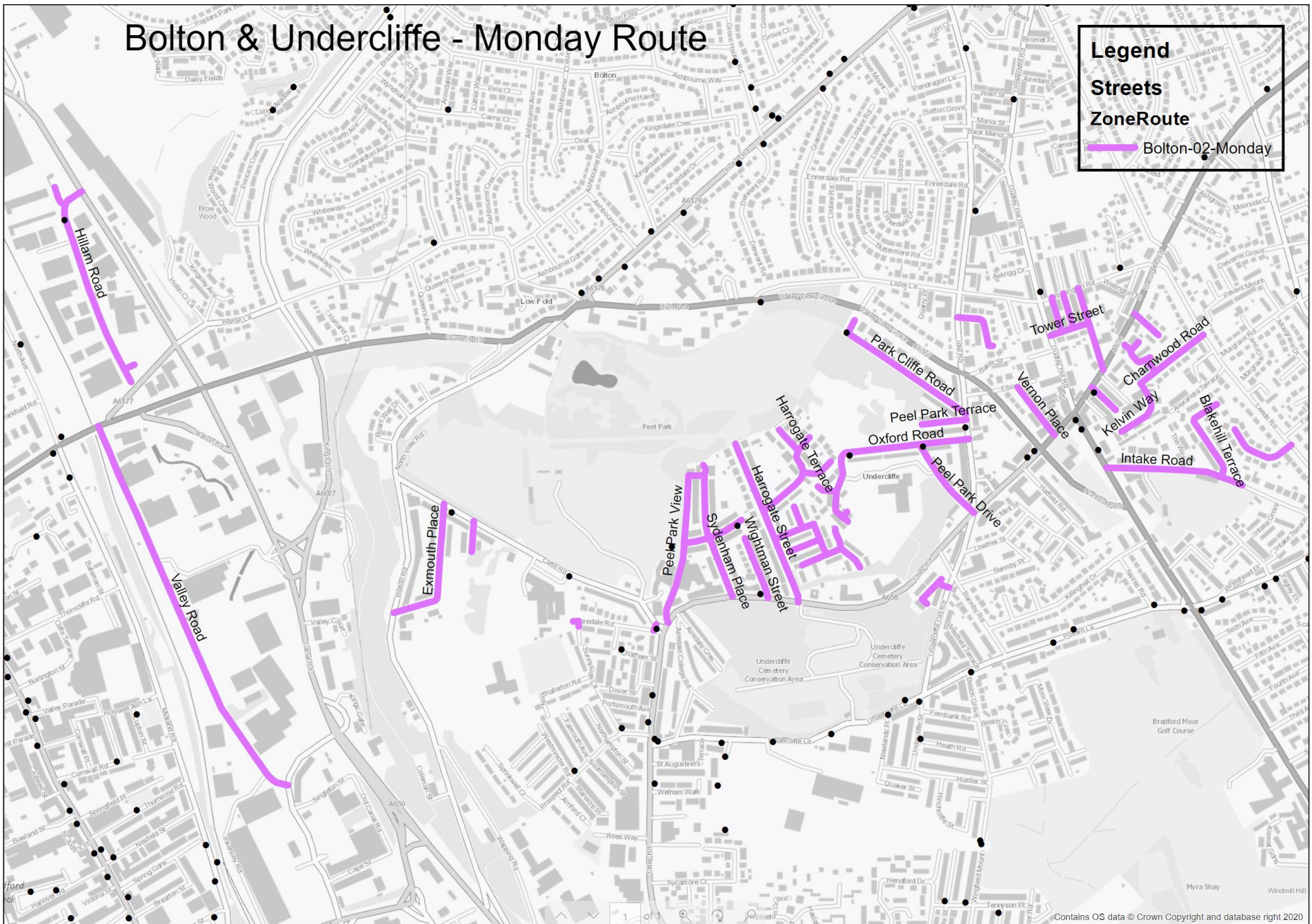
Bolton & Undercliffe - Gateways



Bolton & Undercliffe - Monday Route

Legend

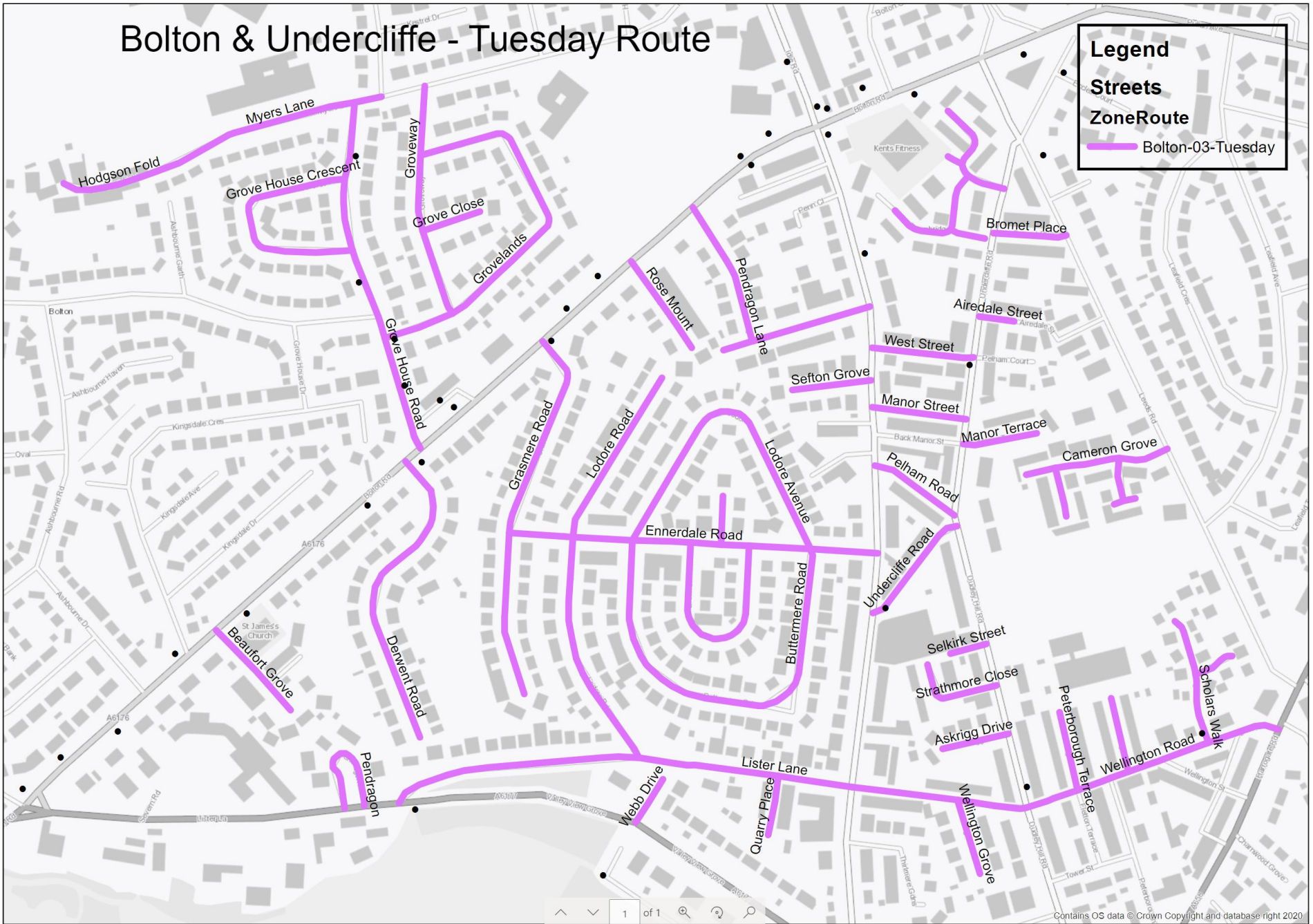
- Streets
- ZoneRoute
- Bolton-02-Monday



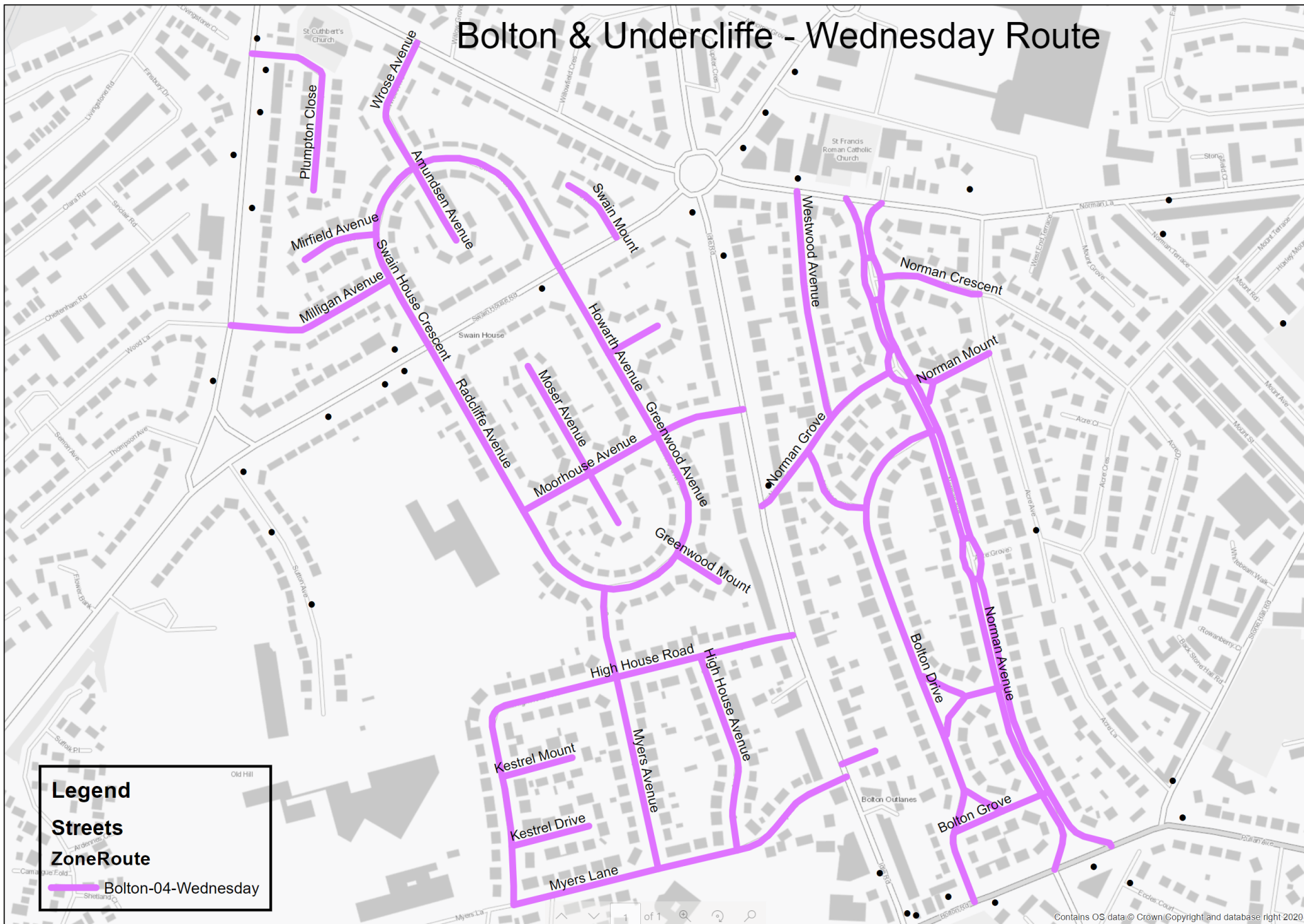
Bolton & Undercliffe - Tuesday Route

Legend

- Streets
- ZoneRoute
- Bolton-03-Tuesday




Bolton & Undercliffe - Wednesday Route



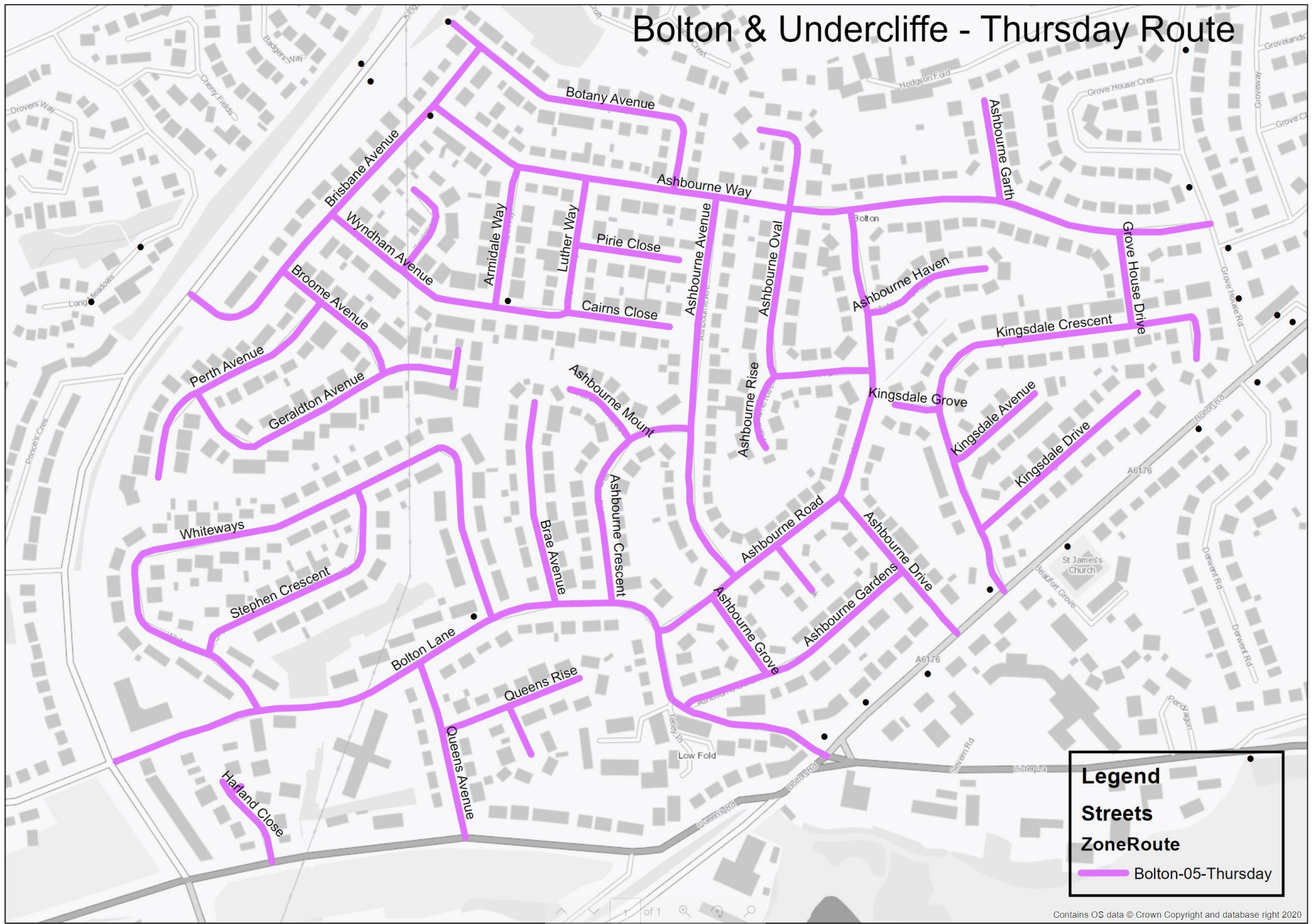
Legend

Streets

ZoneRoute

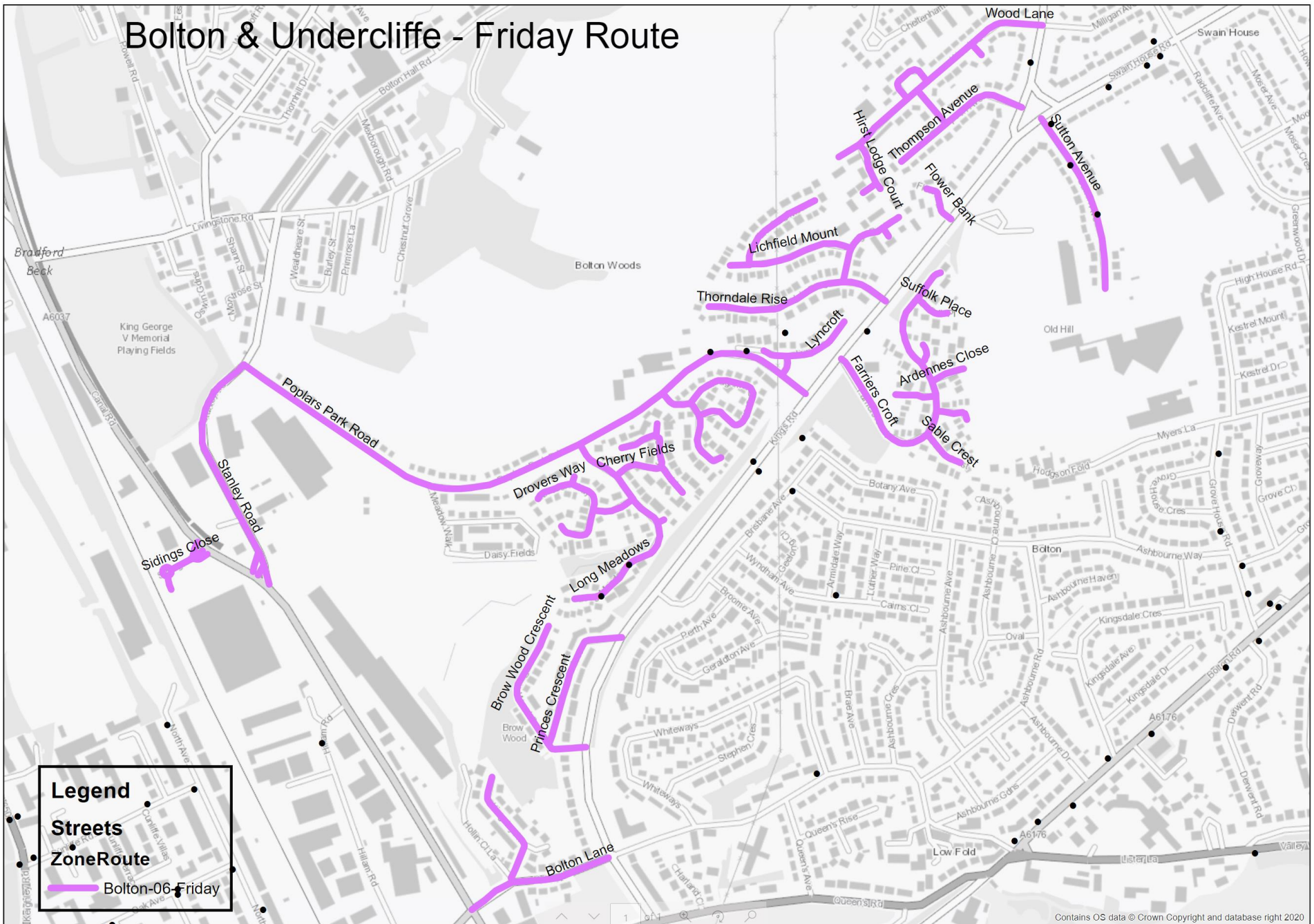
 Bolton-04-Wednesday

Bolton & Undercliffe - Thursday Route



Legend
Streets
ZoneRoute
Bolton-05-Thursday

Bolton & Undercliffe - Friday Route



Appendix 2

Fly Tipping Reports

Number of Fly Tips Reported by Ward and Year

Ward	2017	2018	2019	2020	2021
Bolton & Undercliffe	104	150	174	121	164
Bowling & Barkerend	264	350	456	363	548
Bradford Moor	209	225	262	308	324
Eccleshill	139	148	116	112	157
Idle & Thackley	111	100	97	135	122
Little Horton	198	341	497	557	639
Across Multiple Wards	133	161	196	216	241
Bradford East Total	1158	1475	1798	1812	2195

Average No Reports of Fly Tipping per Week by Ward

Ward	2017	2018	2019	2020	2021
Bolton & Undercliffe	2	3	3	2	3
Bowling & Barkerend	5	7	9	7	11
Bradford Moor	4	4	5	6	6
Eccleshill	3	3	2	2	3
Idle & Thackley	2	2	2	3	2
Little Horton	4	7	10	11	12
Across Multiple Wards	3	3	4	4	5
Grand Total	22	28	35	35	42

Street Cleansing Complaints

Bolton & Undercliffe

Sub Type	2017	2018	2019	2020	2021
Detritus & Mud	4	2	5	7	12
Dog fouling	10	36	34	11	9
Human Excrement		1	1		1
Leaves/Blossom	9	14	18	18	27
Litter	55	76	82	67	80
Litter bin full	6	1	12	6	6
Other (please specify)	20	20	22	12	29
Grand Total	104	150	174	121	164

Bowling & Barkerend

Sub Type	2017	2018	2019	2020	2021
Detritus & Mud	13	17	12	10	16
Dog fouling	14	14	10	17	11
Green bags not collected	3	3	4	4	
Human Excrement	3	3	5	3	7
Leaves/Blossom	14	14	11	17	18
Litter	152	224	300	219	250
Litter bin full	1	8	17	8	8
Other (please specify)	64	67	97	85	238
Grand Total	264	350	456	363	548

Bradford Moor

Sub Type	2017	2018	2019	2020	2021
Detritus & Mud	6	15	7	5	7
Dog fouling	7	7	6	7	4
Green bags not collected		2	3	2	2
Human Excrement	7	1	1	1	
Leaves/Blossom	17	18	27	20	30
Litter	123	121	129	132	143
Litter bin full	10	8	8	18	9
Other (please specify)	39	53	81	123	129
Grand Total	209	225	262	308	324

Eccleshill

Sub Type	2017	2018	2019	2020	2021
Detritus & Mud	8	10	4	4	13
Dog fouling	14	9	9	9	11
Green bags not collected					1
Human Excrement					1
Leaves/Blossom	16	13	11	8	11
Litter	58	78	61	44	74
Litter bin full	4	2	6	8	13
Other (please specify)	39	34	25	39	33
Grand Total	139	148	116	112	157

Idle & Thackley

Sub Type	2017	2018	2019	2020	2021
Detritus & Mud	10	4	4	10	7
Dog fouling	12	7	4	20	5
Green bags not collected	1	1			2
Human Excrement	2	1			
Leaves/Blossom	10	7	10	24	18
Litter	28	37	36	33	38
Litter bin full	31	32	29	25	21
Other (please specify)	17	11	14	23	31
Grand Total	111	100	97	135	122

Little Horton

Sub Type	2017	2018	2019	2020	2021
Detritus & Mud	8	7	2	10	17
Dog fouling	7	17	22	13	9
Green bags not collected	3	9	1		1
Human Excrement	1				
Leaves/Blossom	14	13	14	18	14
Litter	115	175	318	288	387
Litter bin full	14	31	20	14	20
Other (please specify)	36	89	120	214	191
Grand Total	198	341	497	557	639

Across Wards

Sub Type	2017	2018	2019	2020	2021
Detritus & Mud	3	16	18	7	16
Dog fouling	9	5	3	15	8
Green bags not collected	2	4	1	2	3
Human Excrement		3			1
Leaves/Blossom	14	7	18	11	11
Litter	80	98	93	102	111
Litter bin full	4	7	16	17	13
Other (please specify)	21	21	47	62	78
Grand Total	133	161	196	216	241

Average Complaints Per Week Per Ward

Ward	2017	2018	2019	2020	2021
Bradford Moor	4	4	5	6	6
Bolton & Undercliffe	2	3	3	2	3
Bowling & Barkerend	5	7	9	7	11
Eccleshill	3	3	2	2	3
Idle & Thackley	2	2	2	3	2
Little Horton	4	7	10	11	12
Across Wards	3	3	4	4	5
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